

COVID Reopening Info

Is the Wickham Recreation Precinct open again?

Yes, However, Only parts of the Precinct are open with a number of restrictions and guidelines.

Our opening hours will be:

Reception: 8am to 5pm Monday to Friday

Wickham Aquatic Centre: 9am to 5pm Monday to Sunday (Winter Hours)

Public Holidays: 9:00am to 5pm.

Roebourne Aquatic Centre: CLOSED

What is open?

The following areas are open however with a number of restrictions and guidelines as per State Government Announcements:

Aquatic Centre

We will only be opening one water body on a given day with a maximum of 20 patrons at any one time all subject to social distancing. This will be facilitated through a bookings system involving 1-hour time slots available to members and the public.

- Those wishing to swim are required to call Reception and make a booking to enter the aquatic centre;
- When making a booking we will require full names of all patrons and contact phone numbers;
- All patrons under the age of 16 will need to be supervised by a responsible adult in line with pool supervision guidelines;
- Bookings will be taken in 1 hour timeslots only e.g. 9am-10am; 10am-11am etc. where patrons will only be allowed access at the beginning of their booking and at the conclusion of that timeslot all patrons will be asked to leave the aquatic centre to allow the next sessions patrons to enter;
- Bookings will be starting and finishing on the hour only;
- We will only take one booking per day per person. Bookings can be made on the day or for the following day only;
- We will be booking lane space as 1 lane per person to accommodate social distancing measures however if you and a member of your household would like to swim at the same time we can provide you with 1 lane e.g. husband and wife can share a lane
- You will be required to check-in for your booking at reception, pay the required entry fees and wait for the commencement of your booking timeslot to enter the aquatic area;
- At the conclusion of your booking timeslot aquatic staff will ask patrons to leave via an alternative exit;
- Please ensure you come ready to swim and vacate the area promptly at the conclusion of your booking as our change rooms are closed;

The aquatic centre will be opening in the following configurations

- 25m Pool:
 - Monday-Thursday: 6 lap lanes 9am-5pm (no splash pad)
 - Friday: 6 lap lanes 9am-3pm/ 4 lap lanes 3-5pm/ 2 lap divided into four spaces for recreation swimming (no splash pad)
 - Saturday-Sunday: 6 lap lanes 9am-11am (splash pad closed)
 - 25m POOL CLOSED 11am-1pm
 - SPLASH PAD OPEN 11am-1pm
 - 6 lap lanes 1pm-3pm (no splash pad)
 - 4 lap lanes 3-5pm/ 2 lap divided into four spaces for recreation Swimming (no splash pad)

Group Fitness Classes

Some group fitness classes will recommence as per our latest timetable available here

Class access will be subject to a bookings process and to patron and class limits.

Bookings can be made via MINDBODY or by phoning centre reception. At the time of booking we will require your full name and contact number and payment must be made to secure your spot.

If you have your own exercise mat please bring this to classes. You will be required to clean all equipment after your use prior to the equipment again being cleaned by centre staff.

Outdoor Courts

Each pairing of courts can only accommodate a maximum of 20 patrons at any time.

Bookings will be taken in 1 hour timeslots/increments for these courts by phoning reception.

When making a booking you will need to provide your full name, contact number, number of participants and full payment details for processing. Bookings are required to be made by and supervised by a responsible adult.

Indoor Cricket

Our indoor court will be treated as 1 space and will be open for bookings only in 1 hour timeslots/increments to a maximum of 20 patrons.

When making a booking please phone reception and you will need to provide your full name, contact number, number of participants and full payment details for processing. Bookings are required to be made by and supervised by a responsible adult.

Ovals

AFL Oval can accommodate 4x 20 patrons, provided these areas are sub-divided with cones or barriers.

Rugby/Soccer Oval can accommodate 2x 20 patrons, provided these areas are sub-divided with cones or barriers

There must be no movement or crossover between groups of 20 on the ovals. (This includes Coaches)

When making a booking please phone reception and you will need to provide your full name, contact number, number of participants and full payment details for processing. Bookings are required to be made by and supervised by a responsible adult.

FAQ's

Q) Will the Gym be re-opening on Monday 18th May?

A) No, The Gym will remain CLOSED and may be considered for potential reopening in line with the State Government Phase 3 advice:

Q) What is happening with my membership?

All memberships are currently still on hold and will remain that way unless members specifically request their reactivation in writing by emailing Wickham.rec@karratha.wa.gov.au

Please note that by reactivating your membership you will still only be able to access those areas that have partially re-opened and under the above booking conditions and guidelines.

If you do not wish to re-activate your membership that is fine; you can access those areas and services that are open by paying casually.

Q) Will Group Fitness Classes run from Monday 18th May?

A) YES, Some group fitness classes will recommence as per our latest timetable available here

Class access will be subject to a bookings process and to patron and class limits.

Bookings can be made via MINDBODY or by phoning centre reception. At the time of booking we will require your full name and contact number and payment must be made to secure your spot.

If you have your own exercise mat please bring this to classes. You will be required to clean all equipment after your use prior to the equipment again being cleaned by centre staff.

Q) How does this work with payment?

A) If you have a Gold or Group Fitness Membership, you have the option to take this “Off Suspension” or pay casually per session or purchase a 3 week unlimited Group Fitness Membership for only \$75

- If you would like to “Activate” your membership YOU need to get in contact with our Customer Service Team by either phoning 9186-8684 or emailing Wickham.rec@karratha.wa.gov.au

(Please include your full name, DOB and contact number, please be specific in asking for your membership to be “activated”)

Q) Will play Program (crèche) be open?

A) Unfortunately not at this stage.

Q) Will “Kids Clubhouse be open?

A) Yes, at a reduced capacity, We will announce dates and times in the coming days.

Q) Will the Wickham Pool be opening on Monday 18th?

A) YES, however at a reduced capacity – see below.

Q) Can I come in and swim laps?

A) Yes, we will be working off an “Hourly Booking System” – This means you will be allocated an hour time slot to enter, swim and exit the facility.

- We will be offering “Day by Day” booking system, you can swim and then book the next day, not multiple sessions.

Q) How will payment work?

A) Similar to Fitness, if you have a Gold/Silver or aquatic Membership you have the option to take “off suspension” alternatively, you can pay casually or purchase visit passes (no expiry)

Q) Will the Splash Pad be open?

A) Yes, during specific time slots on the weekends ONLY – 11am to 12pm & 12pm to 1pm

- We will be working off an “Hourly Booking System” – This means you will be allocated an hour time slot to enter, play and exit the facility.

Q) Why can I only book access to sessions a day in advance for the pool?

A) We deemed this to be the fairest way to give everyone the chance to access a session and limit blanket or bulk bookings.

Q) Can I book 1-hour sessions on the courts or in the pool outside of the allocated timeslots e.g. 3:15pm to 4:15pm?

A) No. The reason for having allocated 1 hour timeslots that start and finish on the hour every hour allows us to keep track of those patrons in the facility at any one time, have one group of patrons vacate the facility to then conduct any necessary cleaning and tidy up at the conclusion each hour prior to the next group of patrons entering.

Q) Will there be additional Cleaning?

A) Yes, We have increased our cleaning Schedule, there will be cleaning at the end of every hour session.

Q) Will there be hand Sanitiser Available?

A) Yes.

What is not open at the moment?

The following facilities and services are still temporarily CLOSED and may be considered for potential reopening 3 in line with the State Government Phase 3 advice:

Gymnasium

Play Program

Swimming lessons

