

Library Reopening FAQs

1. When will you open?

All City of Karratha Libraries will be open from Monday, 18 May.

2. Will there be restrictions on numbers?

Yes, there will be a 20-patron limit on patrons in the library. However, as the 4-square meter rule the following restrictions apply per library facility:

- Karratha Library – 20-patron limit
- Dampier Library – 12-patron limit
- Wickham Library – 12-patron limit
- Roebourne Library – 5-patron limit

Patrons will be required to provide their ID and their names and contact details to the library officer on duty. Entry into the space will be first come first served. There may be occasions that patrons may have limited time in the space so that all patrons have an equal opportunity to use the library. Note that children (including babies) are counted as patrons.

3. Why do I need to provide my ID and contact details?

It is a requirement for businesses to maintain attendance records of patrons. This will assist Public Health with contact tracing in the event of a positive COVID-19 case in our premises. Contact details will be safely stored and is only being recorded for the purposes of assisting with contact tracing if needed.

4. Can I borrow items?

Yes, you can borrow items available for loan directly from the shelves. Anyone who has joined the Library online since we closed on 23 March will need to provide proof of address to borrow items.

5. How will you make the library safe?

The risk of contamination from paper-based materials is low and scientific evidence shows it only lasts for approximately 24 hours. All materials used will therefore be quarantined for 24 hours before they are returned to shelves for reuse.

A reminder that all visiting patrons must adhere to 1.5 metre social distancing.

6. When will programs be on again?

Yes, Rhyme Time and Story Time session will be held during the week as per below schedule. There will be a 20-patron limit per session with pre-booked tickets being essential. Due to the 20-patron limit, Story Time and Rhyme will be held in a venue close to the library. Further details will be found on your pre-booked tickets. No booking – No entry.

- Monday 9:30am Story Time in Dampier
- Tuesday 9:30am Rhyme Time in Karratha
- Wednesday 9:30am Story Time in Karratha & 10:30am Rhyme Time in Wickham
- Thursday 9:30am Rhyme Time in Dampier
- Friday 10:30am Story Time in Wickham

7. Can I bring my children to the Library?

Yes, you can. They will be counted as part of the 20-patron limit. Due to data collection, under 18's will not be allowed to visit the library unaccompanied by an adult.

8. Will games be available for playing at the library?

No, all games and toys will not be available for use in the library until further notice for hygiene purposes.

9. Do you provide hand washing facilities and hand sanitiser?

Yes, all visitors will have access to wash and/or sanitise facilities on entering the Library. Sanitiser will be available for patrons to use at the entrance of the library.

10. Can I use the computers?

Yes, computers will be available for public use. There may be a time limit imposed on usage depending on the demand for computer use. The keyboard and mouse will be cleaned after every use.

11. Can I print and/or scan documents?

Yes, print and/or scanning services will be available.

12. How will you be dealing with payments?

Contactless payment preferred.

13. Will the coffee machine be available?

No, the coffee machine will not be available until further notice for hygiene purposes. We encourage you to support our local businesses to buy your favourite coffee.

14. Will the reservations still be available?

Yes, you can still reserve your books online and you will receive an SMS/email for you to collect your item from inside the library facility.

15. Do you still do the Water Corporation Showerhead Swap Program?

Yes, the campaign will run until the end of May 2020. The showerhead program is available for collection from Karratha at 27 Welcome Road.

Library opening hours and contact details are as follows:

<p>Karratha Library Red Earth Arts Precinct 27 Welcome Road, Karratha WA Karratha.library@karratha.wa.gov.au Ph: 08 9186 8660</p> <p>Opening Hours: Monday 9am-5pm Tuesday 9am-6pm Wednesday 9am-5pm Thursday 9am-6pm Friday 9am-5pm Saturday 9am-2pm</p>	<p>Dampier Library Dampier Community Hub 3 High Street, Dampier WA Dampier.library@karratha.wa.gov.au Ph: 08 9186 8025</p> <p>Opening Hours: Monday 9am-4pm Tuesday 9am-4pm Wednesday 9am-4pm Thursday 9am-5pm Friday 9am-4pm Saturday 9am-12pm</p>
<p>Roebourne Library 38 Roe Street, Roebourne WA Roebourne.library@karratha.wa.gov.au Ph: 08 9186 8030</p> <p>Opening Hours: Monday 9am-5pm Tuesday 9am-5pm Wednesday 9am-5pm Thursday 9am-5pm Friday 9am-5pm Saturday 9am-2pm Sunday 9am-2pm</p>	<p>Wickham Library Wickham Community Hub, Carse Street, Wickham WA Wickham.library@karratha.wa.gov.au Ph: 08 9186 8040</p> <p>Opening Hours: Monday 9:00am-4:00pm Tuesday 9:00am-4:00pm Wednesday 9:00am-4:00pm Thursday 9:00am-5:00pm Friday 9:00am-4:00pm Saturday 9:00am-12:00pm</p>