

## Karratha Airport COVID-19 update

Due to COVID-19 outbreak Karratha Airport has implemented some changes. Below is a list of FAQs for your convenience.

- **Is the Terminal open?**

Yes, Karratha Airport terminal is still operational. Due to the airlines currently primarily operating Monday to Friday services, the terminal is temporarily closed on weekends. If the airlines schedule any flights on the weekend, the terminal will be opened to support their operations.

- **Are the Airport terminal café, bar and Newslink still open?**

Unfortunately, no. Due to Covid-19 restrictions the Airport café, bar and Newslink have closed until further notice. Vending machines in the terminal are available for the purchase of coffee, drinks and snacks and there are water fountains with filtered water located throughout the terminal.

- **Are the hire car companies still open?**

Yes, hire car companies based at the Airport are still open for business. Please contact your hire car company to make arrangements.

- **What protective measures has Karratha Airport taken against COVID-19?**

The cleaning regime at the terminal has increased with a high focus on touch points. Security screening trays are sanitised daily and hand sanitiser stations have been placed throughout the terminal for public use. Furniture within the departure lounge has been arranged to assist passengers with social distancing. Floor markings and signage have been placed in key areas such as check-in to assist terminal users with identification of appropriate social distancing.

- **How do I check the status of my flight?**

Should you need to check the status of a flight, please contact Virgin and Qantas airlines directly

Virgin: <https://flightstatus.virginaustralia.com/flightNumber>

Qantas: <https://www.qantas.com/au/en/travel-info/flight-status.html>

- **Am I allowed to travel outside of my region?**

People wishing to travel should refer to the Western Australian State Government website for information. Specific details for Prohibition on Regional Travel Directions can be found at the following link.

<https://www.wa.gov.au/government/publications/prohibition-regional-travel-directions>

- **Are there any flights available for regular (non-charter) passengers at Karratha Airport?**

Yes, however regular flights are operating on a significantly reduced service. Please check flight availability with your airline.