



Stallholders / Mobile Traders Policy Review

Responses to Community Consultation - Summary

Consultation Method:

The proposed amended policy was advertised from 28 October to 18 December 2024:

- Notice published on the City's website;
- Notice posted in the City's social media;
- Notice published in the Pilbara News;
- Notice exhibited on the notice board at the City's Administration and Library;
- Direct emails distributed to existing mobile traders and fixed businesses;
- Hosted feedback workshops for each town;
- Direct phone calls made to a mix of fixed and mobile traders;
- Use of the What We Make It (WWMI) engagement platform.

Summary of the No. of engagement responses:

- 116 submissions via WWMI (104 consumer + 7 fixed traders + 8 mobile traders)
- 6 email submissions (1 consumer + 2 fixed traders + 3 mobile traders)
- 6 x 1:1 sessions (2 Fixed Traders + 4 mobile traders)
- 67 phone calls made to traders and fixed businesses

- 3 workshops:
 - Dampier = 4 attendees (1 mobile trader + 1 fixed trader + 1 community member)
 - Wickham = 5 attendees (2 mobile traders + 1 fixed trader)
 - Karratha = 5 attendees (3 mobile traders + 1 fixed trader)

Summary of responses received from mobile traders, fixed traders and consumers

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Mobile Traders

Mobile Traders	Comment
Burger Bus	Questioned why the restrictions only apply to Dampier and not to other towns when the purpose of the Policy is "to outline a standard, transparent and equitable approach towards fixed business and mobile traders operating in the City"
	No 'bump in' time for Hearson's Cove
	Church Road is not safe, not popular and trucks use the parking area when delivering goods to Dampier Service Station.
	Suggested the Dampier Palms/Foreshore be designated a trading site due to proximity to toilets, bins, area to sit and eat.
	Mentioned that the Dampier Community Association requested Rio to get employees to travel along the outside roads and not through Dampier town.
	Asked when traffic flow data was undertaken for the road into Dampier - was this done prior to Penny Palms reopening? (i.e. is this data still relevant?)
	Mentioned that Hullabaloo closes at 4pm weekdays, and at 2pm weekends. Why are there trading restrictions at Lion Park if this is the case? Trading after these closing times will not be competition to Hullabaloo.
	How can small towns attract traders if you have heavy restrictions on them
	Feedback on Hearson's Cove - may be dusty as a trading location
	Comments specific to Lions Park: <ul style="list-style-type: none"> - Burger Bus has been trading for over 7+ years without complaints - Should not have restrictions on days you can trade. Unfair to consumers - What's the Permit worth if you can change it with no warning - Fair Trade to food traders are not being considered in Dampier -It's away from any Fixed business
Gypsy Soul	Requested trading hours to be changed to 5am till 11am to align with their trading hours.
	The feedback portal to be more transparent - perhaps link it to social media such as Facebook, so everyone can see the comments
	Proposed an alternate trading spot at Baynton oval, which is safer and has more shade (just adjacent to an existing spot)
	Concerns raised that Council is not acting in the best interest of mobile traders for e.g. the restrictions imposed with Lion Park in Dampier

	Supportive of Hearson's Cove as a trading location, although confused as why this location has different trading timeslots to other locations.
	Morning trading hours are too restricted. Would like to trade from 5am – 11am.
	Restricting trading locations in Dampier is detrimental to the Dampier community spirit.
	Monday location at Baynton West Oval (for mowing) works smoothly
Big Mack Industries	Council to consider alternate time slots to make it more user friendly. Propose 5am - 12am; 12pm - 5pm; 5pm - 10pm. This may reduce the need for double bookings and be less hazardous during peak periods (having to relocate)
	Requested to retain Nickol West Park as a trading location as they intend to trade from this location.
	Improve the survey simplicity, provided feedback that the sign-in process on WWMI was cumbersome
	Trading locations to be closer to footpaths at Baynton West Park to prevent foot traffic through car parks
Fat Budda	Expressed concerns that fixed businesses have started mobile vans as well, in competition with mobile vans. This is unfair to existing mobiles that have no protection.
	In all fairness, I believe that a central night market for the City will be of a great benefit, especially as the City is growing, and I feel it would be only fair to look at increasing Dreamer's to 5 spots of an evening, as 1 extra spot will make little difference to the traffic volume but a huge difference to the traders. It would help alleviate the issue of regularly missing out on a Thursday or Friday night, which as you would be aware, are two of the busiest trading nights.
Cup-Ah	Move Cattrall Park's approved trading bays to the second parking bay from the entrance closest to CBD side. The current approved bays are less visible and less safe for consumers and others who use the park (Dog walkers, families, etc.)
	Want an additional slot to be able to trade from 4am – 11am.
	Revise policy around CBD event trading at business who want to host promotions and fundraisers. In my experience, these small events - when approved by COK and organized in advance, do not have a negative impact on other service providers in the area.
Kathmandu Garden	Suggest moving the Roebourne trading location (did.not.say.where.to).
	Happy with conditions of operation.
	Suggest a trading location be made available in LIA – would like to trade in LIA from 7am – 4pm.

	Would like to trade in a CBD location 9pm – 5am on Friday and Saturday evenings after the majority of other restaurant kitchens have stopped serving.
	Suggest to penalize traders who book and then don't show up.
	Prioritize local food vendors before traders visiting from other locations (particularly around August) because local traders miss out during this period.
	Can he take a trading site if the trader who has booked has not turned up to trade - able.to.do.so.but.contact.the.trader.first.to.ascertain.if.they.are.not.going.to.trade.or.may.be.running.late.or.have.contacted.other.traders.to.take.their.spot._communication.is.the.key;
	Trader advised not using Searipple Parking Area or Church Road Pullover Carpark to trade but uses Lions Park
	Can the Palms in Dampier be a trading location perhaps for 1/2 days per week?
	Can they trade at the car wash in Bathgate street? - advised.unable.to.do.so.because.not.a.designated.trading.location;
	Requested information regards the closed restaurant in the Quarter - who to contact to view.
	Asked if sea container kitchen can be set if looking at starting a fixed business - advised.to.contact.the.planning.section.for.more.information;.Will.depend.on.the.zoning.of.the.land.and.any.design.guidelines;
Javavan	I would like to object to the time slots being changed as when the Javavan resides at a location, our time slot is from 5am - 12pm, serving coffee and treats.
	There has never been an issue with Congestion in all the years we have worked, especially now as there is a minimum of (4) vans at one time and we respect each other when parking to give ample room to move /leave at any time.
	To pause during the day from 9am - 10am and 4pm - 5pm, there is no benefit in doing this. What does the City propose we would do, close our doors for an hour and then re-open in the same spot ? This is not good work practice and can I please ask that you re-consider this time change and suggest that you do from 5am - 1pm and 1pm - 10pm OR 5am-12pm, 12pm-4pm, 4pm-10pm ALSO when booking in the location roster traders commonly work either morning OR evening, they don't work both shifts.
	I think it is great that the City has considered Hearson Cove as a NEW location, the community will love this.
	I believe the City may be considering plans to open up the Kevin Richards oval for Mobile vans, (with future develop of course) we

	<p>looked at this 3 years ago and it would be such a beneficial site and keep everyone in the same spot and choice for the community.</p> <p>I believe the new Proposal is to allow the Mobile vans to be at Dampier one day a week, this seems quite unfair. I don't think Fixed businesses or the City of Karratha understand that we (Mobile vendors) have paid a significant outlay financially for our mobile vans and I am a firm believer that if you give exceptional customer service and high quality produce, your customers will come to you. This keeps everyone accountable and us as a business owner strive to provide the BEST for the consumer. We should be able to work "Side by Side"</p> <p>It has always been suggested that the reason for the mobile vans being reduced to 4 at Dreamers Hill, is because the entry and the connection to Liberty and the IGA carpark gets congested. Could I suggest that a representative of the City of Karratha review the most dangerous thing I have witnessed, is the 2/3 trailer Centurion trucks backing in over the busy road and reversing up into the traffic as customers leave the IGA shopping centre. There is NO regard to the safety of pedestrians or vehicle safety when these trucks reverse. I have seen 3 vehicles side by side passing each other and not being stopped or showing consideration while the trucks reverse to deliver their goods to IGA. I feel to ensure the safety of everyone, that an IGA rep presents as a spotter for these truck drivers to assist them when reversing. This has never been carried out yet, but I feel this is a necessary suggestion moving forward to prevent an accident.</p> <p>Thank you for monitoring the Stall Holder Street Policy, I hope this can be a revised policy to benefit both Fixed and Mobile Businesses for the future.</p> <p>I think to close the gap, ongoing quarterly meetings should be held with the City of Karratha, Fixed and Mobile businesses to collaborate all entities, this would be beneficial to bring us together as ONE.</p>
Unknown Mobile Traders (WWMI response – did not identify themselves)	Review trading locations.
	Don't restrict trading hours or number of traders
	Concerned that restrictions will cause mobile traders to lose their businesses.
	Allow Lions Park to operate 7 days a week
	Remove Dampier restrictions.
	Allow unrestricted trading at Lions Park
Samson Soft Serve	Consider amending Wickham's allocation so the food vans are not parked in the carpark, particularly during the winter months when it is busy with sports (2nd and 3rd terms)

	Amending Roebourne's trading spot to the basketball court carpark as the hall carpark can be a hive of activity in the afternoon with PCYC activities
	To consider Cossack as a trading venue particularly on Staircase to the Moon evenings -Wharf area during daylight and Settlers Beach during Staircase to the Moon
	Changing the hall carpark at Point Samson to be closer to the lawn area
	Consider a colour coding system when more sites are allocated to food vans that pay annual premiums (i.e. Local vans could be blue permits, visiting vans orange permits. If a site has 4 spots 3 could be given to blue vans and 1 to orange vans). This will assist local food vans continue to have the opportunity to trade and make income during the months where there are an abundance of vans visiting the area.
	Not sure if Hearson's Cove will be a successful trading location - I did not sell many ice creams there when I was out there
Uncle Foggy's Snack Bar	Actually appreciates mobile traders visiting Wickham. They provide variety for the community. Does not support trading at the town entrance.
Salt Events & Catering	Traders in the eastern towns tend to be respectful of one another. They will not intrude if another trader is operating at a venue.
	Reported that the mobile trader app does not work for the Roebourne location. Traders can't see if someone else is trading there, and this makes planning difficult.
North West Barber Shop	Restricting trading hours and limiting the number of traders will greatly affect their ability to operate in general and conduct their business.

Officer response:

Themes	Officer Response
Range of trading hour proposals 5am-12pm / 12pm-5pm / 5pm-10pm 5am-11am / 11am-4pm / 4pm-10pm 4am start for coffee vans	- Traders all have different preferred trading hours. As a result, many of them have to make double slot bookings no matter which option is adopted.
Church carpark unsafe	- This is a similar parking situation to Lion's Park. The site has been discussed with Tech Services and no special safety concerns were raised; however, Officers have discussed the potential to line mark

	<p>bays and make the pull in bay one-way to improve access and user amenity. This can be actioned if Council supports the on-going use of this site and the main Dampier trading location.</p>
<p>Advocacy for Dampier Foreshore as a trading location</p>	<ul style="list-style-type: none"> - The Dampier Foreshore has been deemed too close to fixed businesses such as SOAK, Hampton Harbour and Chinese Restuarant and as such was not considered as a trading location.
<p>No restrictions for Lions Park</p>	<ul style="list-style-type: none"> - While Lion’s Park remains available for trading, conditions are considered appropriate due to its unique location at the entrance to Dampier. This placement captures customers in a way that reduces traffic flow into the Dampier CBD and has an unreasonable advantage over fixed businesses. - The City is committed to providing a standard, transparent and equitable approach to fixed business and mobile traders operating within the City.
<p>Alternate trading spot/location suggestions</p>	<p>The following trading spots have been changed as requested by mobile traders:</p> <ul style="list-style-type: none"> - Baynton West Oval - Cattrall Park - Roebourne Basketball Court – new - Retained Nickol West Park <p>The following locations were suggested but requires further investigation:</p> <ul style="list-style-type: none"> - LIA – noted however no suitable location found yet - Wickham Hub Carpark – alternate location during oval sporting events <p>The following location was suggested but not considered:</p> <ul style="list-style-type: none"> - Point Samson Hall spot to move closer to lawned area, but deemed unsafe due to basketball activities

	<ul style="list-style-type: none"> - Millers Close spot to be changed, but not considered due to new seating arrangements being installed
Improvement to the survey	Ways to improve the survey to be investigated
New competition from fixed businesses also trading as mobile vendors	There is no legal support to limit a business to just one premises. Trading options are available to all.
Introducing trading at CBD events e.g. fundraisers, promotions	<ul style="list-style-type: none"> - Actioned
Late Night / Early Morning trade in Karratha CBD	<ul style="list-style-type: none"> - Whilst officers support this suggestion a suitable CBD location has not yet been identified. This could be addressed in a future review of the Policy.
Look after local traders vs out-of-town traders	<ul style="list-style-type: none"> - Not supported by Officers at this time. Many out-of-town traders only operate during and either side of Fenacle, and by excluding them would potentially impact variety for local residents.
Safety at Dreamers Hill – IGA delivery trucks	<ul style="list-style-type: none"> - The City could approach IGA to seek an alternate safer option for delivery trucks to operate
Requesting quarterly meetings between the City and mobile traders	<ul style="list-style-type: none"> - Ongoing communication between the City and mobile traders is good, but perhaps an annual meeting is more practical rather than quarterly.
Mobile Trader App not functioning as it should	<ul style="list-style-type: none"> - Development Admin is aware of this and have communicated with the site designers to seek a solution

Fixed Business

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Fixed Business	Comment
Dampier Chinese Restaurant (DCR)	Suggested that visiting mobile traders trade on a Monday in Dampier - DCR/Soak/DM closed on a Monday so may be an opportunity to trade without impact on fixed business
Karratha Business (Unidentified)	<p>No problem with the areas, but all day?</p> <p>I would like to share my thoughts regarding this policy. We are a newly opened restaurant, and starting during the off-season has been very challenging. Business has been tough lately. While I wholeheartedly support having more food options in the city—it’s great for the community to enjoy diverse choices—the current situation with mobile food vendors is making things increasingly difficult for small, brick-and-mortar restaurants like ours.</p> <p>Mobile food vendors operate with much lower overhead costs and for shorter hours, allowing them to offer similar food items at significantly lower prices. In contrast, dine-in restaurants like ours need to maintain a full team of staff, including kitchen hands, cleaners, and servers, while also covering high fixed costs such as rent and utilities. On top of that, we have to maintain a clean and welcoming dining space, which includes wiping tables, sweeping floors, and washing dishes. Mobile vendors don’t face these additional costs—they focus solely on takeaway, where customers grab and go, making their operations far more efficient and cost-effective.</p> <p>What makes things even harder for us is the dominance of a local bar group. This group owns several bars that serve both alcohol and food, and they already occupy a significant share of the market by hosting and monopolizing many local events. Competing with such a large group is incredibly difficult for small, independent restaurants like ours. On top of that, we’re also constantly trying to keep up with the competition from fast-food chains, which have the resources and brand power to dominate the market.</p> <p>With these challenges already in play, the growing presence of mobile food vendors adds another layer of difficulty. These vendors operate with low costs and high flexibility, quickly attracting customers. Meanwhile, we’re left carrying the burden of high</p>

	<p>operational costs. Allowing mobile vendors to operate freely, without clear restrictions on trading hours or locations, further tips the scales against brick-and-mortar restaurants. What we might earn over the course of an entire day can easily be earned by a mobile vendor in just a few hours, making the competition incredibly unfair.</p> <p>We also feel excluded from many city events, which often prioritize bars and mobile food vendors. As a dine-in restaurant, we would love to participate in these activities, contribute to the community, and attract more customers. Unfortunately, we rarely have the opportunity to get involved and are instead left sitting in our restaurant, waiting for customers to walk in. This not only limits our revenue potential but also alienates us from the broader community engagement that these events bring.</p> <p>I sincerely hope policymakers can consider the challenges faced by small, brick-and-mortar restaurants like ours and work toward creating a more balanced policy. While supporting the growth of mobile vendors and bar groups is important, it's equally vital to ensure that traditional restaurants are given a fair chance to compete. This could include placing limits on the trading hours or frequency of mobile vendors and providing opportunities for small restaurants to participate in city events. Only with a fair and inclusive policy can we ensure the sustainable growth of the local economy and preserve the diversity of the city's food scene.</p>
Hullabaloo	<p>Concerns raised about competition (reference to coffee vans) taking business away.</p> <p>Cost to run fixed business e.g. rates, rubbish, rent, utilities etc. are not the same for mobile traders.</p> <p>Half a dozen fixed businesses trying to make a living in Dampier which has a small population compared to Karratha – Mobile traders are taking business away from fixed businesses – Suggest no mobile food vans be permitted to operate in Dampier apart from at approved events</p> <p>Strategic position of Lions Park an unfair advantage to fixed businesses in Dampier</p>
Scope	<p>The existing tenants at DVC incur substantial operating expenses, including shire rates, to run their businesses and offer a significant, permanent and ongoing community amenity.</p> <p>Food vans</p> <p>1. Operate in direct competition to our tenants, and other brick and mortar tenants in Dampier. This has been evident in feedback from our tenants but also in the lack of uptake in our empty food and</p>

	<p>beverage tenancies. We have spent approximately \$2m in Phase 1 of the shopping centre upgrade to create a community hub and meeting place but have been constantly advised by food truck operators “why would I both leasing space when I can operate my food truck for no rent and have the ability to move to other parts of the State”. To create a sustainable community retail offering, priority must be given to bricks & mortar businesses or quite simply they will not exist.</p> <p>2. Are inconsistent in their frequency of service.</p> <p>3. Severely undermine long-term reliable community amenity offerings.</p> <p>4. Pay nominal fees, while drawing on public services eg utilising public rubbish bins at no cost etc.</p> <p>5. Are not subject to the same level of regulation and compliance as bricks and mortar tenants.</p> <p>6. Cause direct hardship to established businesses and move on leaving the damage behind.</p> <p>7. Are often not local residents.</p> <p>Given our concerns, we respectfully put forward a formal request that food vans are banned from the Dampier area and especially those that directly compete with tenants of the DVC. Of particular concern is the current café van located at the Lions Park, 7 days a week. Their presence is causing significant financial hardship to Hullabaloo Café that operates at DVC and could possibly jeopardize the ongoing viability of that business.</p> <p>In order to formally address our concerns and the long-term adverse impact to the community amenity of Dampier, we request that the City’s food van policy be amended accordingly to accommodate our request. If there are events in Dampier then in the first instance the event organizers should be directed to use existing businesses and infrastructure rather than simply have businesses “drive in and drive out”.</p>
Samson Beach Tavern	<p>Once again, we fully support the location and the food vans in general.</p> <p>Noise from coffee van generator at Millers Close at 5am bothers campers in caravan park during tourist season. Perhaps change trading hours here from 7am onwards, or perhaps locate the generator behind the toilet block, with a lead to the van?</p>
Dominos Pizza	<p>Morning, a review of location, fees , no of trucks at 4, good venues for general sales day to day, Dampier should be open to all, no limit ,you make call were</p>
Soak Hospitality	<p>Concerned that mobile traders in Dampier hinder fixed businesses, who invest in the community.</p>

	<p>Concerned that mobile trader presence discourages new business opportunities, as seen by the vacant shops throughout the Dampier Shopping Centre.</p> <p>Encourage sustainability through long-term, stable investments to support the town's economy.</p> <p>Mobile traders should only trade at private events such as markets.</p> <p>Mentioned that the competition can cause a significant financial loss to fixed businesses.</p>
Must Be Nice	Let mobile traders use Lions Park 7 days a week.
DoNik Kebabs	Supports the policy and believes it ensures fairness between fixed and mobile traders.
Dampier Mermaid	<p>Concerns for Church Pullover Carpark as a trading location causing loss to fixed businesses.</p> <p>Discussed high financial costs involved with operating a fixed business.</p> <p>Suggest to BAN mobile traders in Dampier between December and April because this is when fixed businesses operate at a loss.</p> <p>1 booking per week would reduce the impact on fixed business, but would still be detrimental to fixed traders long term success.</p> <p>Generally Every fixed trader in Dampier operates at a loss in the months of December to April. To me this should be an obvious period to have a BAN on traders all together in these months.</p>
Unknown Fixed Trader	<p>Remove Dampier trading restrictions.</p> <p>Allow 7 days a week mobile trading in Dampier.</p> <p>Mentioned having mobile traders in Dampier provides more food options and a better variety.</p>
My Second Home	<p>Not supportive of mobile traders being able to trade all day long.</p> <p>Supports conditions of operation.</p> <p>Discussed financial challenges with opening a fixed business when mobile traders are abundant. Noting the difference in overhead costs</p> <p>Limiting trading hours for mobile traders.</p> <p>Focus on the sustainable growth of the local economy and preserve the diversity of the City's food scene.</p>
Karratha.Fixed. Trader	Remove restriction from Dampier for mobile vans. Dampier does not have many options and the mobile food vans provides variety. Local businesses are very busy.

Officer response:

Theme	Officer response
Suggestion – Mobiles could visit Dampier on Mondays when fixed business are closed	Mobile traders can book trading spots in Dampier as per the conditions in the policy.
Concern that mobile traders are taking business away from fixed business	Noted.
Cost to run a fixed business outweighs the cost to run a mobile business	Noted.
Dampier population too small to support half a dozen fixed businesses AND mobile traders	Noted. But feedback from the Dampier consumers supports their preference for variety and choice.
Lions Park strategic position is an unfair advantage to fixed businesses in Dampier	Noted. The restrictions imposed on this location reflect measures taken to address this.
There is support for mobiles to visit Wickham – they provide choice	Noted.
Noise from a coffee van generator at Millers Close, Point Samson is a disturbance to caravan park residents at 5am	A possible solution is to locate the generator behind the public ablution building with a cord running to the mobile van.
There is support for the policy – it provides fairness between fixed and mobile business	Noted.
Church Road Carpark causes loss of business to fixed businesses	Noted. Restrictions imposed on this location reflect measures taken to address this.
Suggestion – Ban mobile traders from Dampier between December and April – this is when fixed business operate at a loss	Noted.
Remove Dampier restrictions	<ul style="list-style-type: none"> - While Lion’s Park remains available for trading, conditions are considered appropriate due to its unique location at the entrance to Dampier. This placement captures customers in a way that reduces traffic flow into the Dampier CBD and has an unreasonable advantage over fixed businesses. - The City is committed to providing a standard, transparent and equitable approach to fixed business and

	mobile traders operating within the City.
Mobiles provide food variety throughout the district	Noted.
Limit trading hours for mobile traders	Restrictions have been implemented on trading locations that have an unfair advantage due to their strategic location.
The City should focus on the sustainable growth of the local economy and preserve the diversity of the City's food scene	Noted.

Consumers

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Consumers	Comment
Dampier based consumers	Remove restrictions for mobile traders in Dampier (101+ comments say this).
	Remove restrictions for mobile traders at Lions Park (specifically) - Burger Bus supporters (55)
	Allow Dampier trading to be 3 days minimum like the other trading locations are.
	Change trading time slots to 5am – 9am, 9am – 5pm, and 5pm – 10pm.
	Fair conditions of operation.
	Allow trading to start earlier – 5am.
	Allow more mobile traders at trading locations.
	Allow mobile traders to book more days at a location per week.
	Allow mobile traders to book an entire day at one trading location.
	Church Carpark is not safe to trade from.
	Increase number of mobile traders allowed at Dreamers Hill.
	Not supportive of Appendix 1.
	Re-write clause 5.2.2 to ensure that traders are only stopped from trading after community consultation.
	Have a consistent set of rules that apply to all trading locations.
	Have a hub with power, lighting, and seating area where the mobile traders and community can gather.
	-Lions parks is a well known spot for food traders -Keep food traders trading there. -Easy access for traffic -there should not be any day restrictions on the food vendors trade. yes keep it to 2 vans per slot Mon-Sunday day and night trade. Just let the food vendors trade Dampier is a small town and we are very limited to food choices the more options the better for this little community. Lions park has been food vendors spot for years Why change it. The other spots in Dampier don't get used.
	Lions park need to be reopened as there is nothing at this end of town. There is only a few options to eat after 4. I cant walk to any food retail outlets near my house.

	<p>Make changes to allow trading at the loins park it is a excellent place in the evenings to play with our kids in Dampier or provide and suitable alternative for trade.</p> <p>The changes to the policy make no sense and the reason for the change was made up misinformation to support a failing business model.</p> <p>This survey is rubbish and a token effort to support poor policy.</p>
	<p>Unrestricted day time trading for businesses that had historically traded there every day prior to the new rules being put in place.</p> <p>The use of the church car park does not seem like a safe or practical area for anyone to trade from, particularly when Cole’s Express deliveries are made and there is a large truck with a trailer that needs to park there.</p>
<p>Karratha Based Consumers</p>	<p>Remove restrictions for all mobile traders – particularly in Dampier and at Dreamers Hill (46+comments agree with this).</p> <p>Don’t restrict the number of days individuals can trade. Let food vans register and trade in whatever area they want. Rather than City of Karratha pick and choose who gets approved (where is the transparency for who is getting approved)</p> <p>This just causes more admin for Mobile Traders, more cost for CofK, and means they can't plan ahead/advise their customers of where they will be in advance.</p> <p>Food vans add a vital and much wanted element to our community. Please don't make it harder.</p> <p>Disappointed in the lack of support the City of Karratha offers for local mobile traders.</p> <p>Mobile traders give consumers options, and support locals trying to bring variety to our town.</p> <p>No concerns with trading locations.</p> <p>Rather than restricting our traders, we should be embracing them and the variety they offer the town.</p> <p>No trading time restrictions.</p> <p>Support earlier trading times – start at 5am.</p> <p>Support local mobile traders in Dampier.</p> <p>No conditions should be applied to mobile traders.</p> <p>This policy needs to be dropped because it is unfair and City of Karratha is limiting free trade in the pilbara.</p> <p>Allow early morning trade from 5am at Lions Park.</p> <p>Competition is healthy. It provides consumers with choice, and should encourage better quality of products and services, or at the very least reflection on these key areas.</p> <p>Policy should be consistent across all trading locations.</p>

	<p>Small businesses often serve as social hubs where community members gather. By restricting trading days, we limit opportunities for people to connect and engage with one another, which is essential for building a strong community.</p> <p>Allowing multiple trading days enables businesses to showcase a wider variety of products and services, catering to different customer needs and preferences, and encouraging repeat visits.</p> <p>Some vendors advertise they'll be at dreamers on certain nights but then aren't there. This means another local vendor misses out, as does the consumer. Is there a system in place now there are limited spaces at dreamers to monitor this?</p> <p>Use mobile traders as a way to boost tourism.</p>
Pannawonica Based Consumer	Allow all mobile food vans/trucks to operate as per normal in any location as approved by City of Karratha.
Roebourne Based Consumer	Let mobile traders park wherever they wish.
Wickham Based consumer	<p>Allow traders to go anywhere outside of the CBD.</p> <p>Increase bump-in/bump-out time slot to 2 hours long</p>

Officer Response

Theme	Officer Response
Remove restrictions at Lions Park and advocacy for a consistent set of rules for trading locations	<ul style="list-style-type: none"> - While Lion's Park remains available for trading, conditions are considered appropriate due to its unique location at the entrance to Dampier. This placement captures customers in a way that reduces traffic flow into the Dampier CBD and has an unreasonable advantage over fixed businesses. - The City is committed to providing a standard, transparent and equitable approach to fixed business and mobile traders operating within the City.
Allow more trading spots at Dreamers Hill and Lions Park	<ul style="list-style-type: none"> - The reduction in trading spots was introduced in 2021 to reduce the traffic congestion from both Dreamers Hill and the Tambrey Village.

Church Carpark unsafe	<ul style="list-style-type: none"> - This is a similar parking situation to Lion’s Park. The site has been discussed with the City’s Tech Services and no special safety concerns have been raised, however Officers have discussed the potential to line mark bays and make the pull in bay one-way to improve access and user amenity. This can be actioned if Council support the on-going use of this site and the main Dampier trading location.
Advocacy for a trading hub with lights and seating for all traders	<ul style="list-style-type: none"> - This is an ongoing investigation to find a suitable trading location - Currently no specific location has been identified
Disappointment in lack of support by City of Karratha for mobile traders	<ul style="list-style-type: none"> - The City is committed to providing a standard, transparent and equitable approach to fixed business and mobile traders operating within the City.
Re-write clause 5.2.2 to ensure that traders are only stopped from trading after community consultation	<ul style="list-style-type: none"> - The clause has been re-written to ensure transparency