



Safer Communities Partnership

Community Safety Crime Prevention
Operational Plan 2017/2018

Quarterly Report
July to September 2017



**Safer Communities
Partnership**
Keeping the City of Karratha safe



RioTinto



City of
Karratha

Background

The City of Karratha is actively working to create safe, healthy and livable communities through the Safer Communities Partnership.

Community safety, which has been identified as a priority for the City and our community, is a complex area that cannot be addressed by any one organisation alone. The City joined forces with WA Police and key industry and government stakeholders to form the Safer Communities Partnership (formerly known as the Cleansweep Taskforce), and is working with the community to develop and implement programs to address community safety.

The Safer Communities Partnership delivers community safety initiatives focusing on the following five key areas:

- Crime / anti-social behaviour
- Graffiti management
- Litter Management
- Drug and alcohol management
- Road & vehicle safety

The Safer Communities Partnership Strategic Plan 2015-2018 addresses Theme 1 'Our Community – Diverse and Balanced' in the City's Strategic Community Plan 2016 – 2026, has been developed to build on the successes of the Cleansweep Taskforce Strategic Plan 2012-2015 and further enhance our community as a safe and desirable place to live.

Steering Group

The Safer Communities Partnership comprises a Steering Group, which meets on a regular basis. All meetings are chaired by the City of Karratha Mayor. The Community Safety Coordinator manages the Safer Communities Partnership and the City of Karratha community safety and crime prevention function.

As per the Terms of Reference current Steering Group Members include representatives from:

- City of Karratha
- WA Police
- Rio Tinto
- Woodside / North West Shelf Project
- Housing Authority

Invitations to meetings are often extended to include representatives from organisations to contribute to discussions and problem solving in relation to community safety matters within the City of Karratha.

Safer Communities Partnership Strategic Plan 2015-2018

Four strategic goals are outlined in the Safer Communities Partnership Strategic Plan 2015-2018, these being:

1. Safe and well maintained public spaces
To create built and natural environments that are safe, attractive, well maintained and utilised by the community.
2. Partnering for a safer community
To strengthen existing and establish new partnerships which enable collaborative and effective approaches for addressing community safety
3. Communications and promotion
To create awareness within the community on safety & crime prevention initiatives
4. Community Action, Connection and Involvement
To engage and collaborate with the community to implement effective programs to address crime prevention and community safety

Community Safety Survey

The first community safety survey, conducted in August 2015, was used as part of the community consultation process to develop the Safer Communities Partnership Strategic Plan, and also provided the benchmark in relation to measuring performance of the Safer Communities Partnership and effectiveness of community safety strategies.

Surveys are now conducted on an annual basis, in November each year. In addition to being an evaluation tool, results are analysed to assess community sentiment and priorities and assist in determining the focus of the Safer Communities Partnership when developing the Operational Plan for the forthcoming year.

Operational Plan

Specific objectives have been set in relation to each of the Strategic Plan goals and an operational plan is developed in consultation with the Steering Group to confirm the key projects and activities to be delivered each year.

Following is an overview of community safety activities undertaken during the first quarter for 2017 / 2018 (July to September 2017).

1. Safe and Well Maintained Public Spaces

Goal: To create built and natural environments that are safe, attractive, well maintained and utilised by the community.

Ref ID (Strategic Community Plan 2016 - 2026)	Objective	Action	Activity Notes
1.b.1	Improve access and safety at key locations within the City and areas of high pedestrian traffic	Develop & implement the Footpath Lighting Strategy	<ul style="list-style-type: none">Locations for footpath lighting installation determined, with lighting to be installed at various location in Karratha, Roebourne, Wickham and Point Samson. Installation will be completed in 2 stages. Procurement process underway, with Stage 1 installation to be completed November 2017.Existing footpath lighting audited and maintenance completed as requiredFootpath Lighting Plan under development. Assessment criteria has been drafted and will be presented to Council for endorsement prior to undertaking assessment of all footpaths and development of long term plan
		Develop & implement the CCTV Plan for key community facilities	<ul style="list-style-type: none">Working with City personnel to address maintenance issues with existing CCTV networks and development of a CCTV strategy for future installations, with a focus on compatibility and networking installations
1.b.1	Facilitate and support programs and initiatives that promote clean, attractive towns that are well utilised by the community	Develop & implement the City of Karratha Graffiti Management Plan	<ul style="list-style-type: none">Graffiti Contractor continued to remove graffiti on a regular basis – approximately 25 hours per fortnight. There has been a noticeable increase in levels of offensive graffiti reports resulting in 100% increase on anticipated expenditure for removal during the quarter. This is contrary to the long term trend, where costs for graffiti removal have been steadily declining. Contractor is required to attend all offensive or racist reports within 48 hours, with most offensive graffiti removed with 24 hours.Continued working with Department of Corrective Services to facilitate young offenders completing 'voluntary hours' assisting with graffiti removal. One juvenile offender completed 10 hours' work.

			<ul style="list-style-type: none"> – Reports submitted to Police (via Goodbye Graffiti database) on regular basis outlining graffiti incidents across the City.
		Develop & implement the City of Karratha Litter Management Plan	<ul style="list-style-type: none"> – There was strong participation in the Bucks for Bags community litter program throughout the quarter: <ul style="list-style-type: none"> ○ 325 volunteers ○ 6 cleanup events ○ 1,896 bags of rubbish collected ○ \$11,376 paid to participating community groups
		Implement Crime Prevention Through Environmental Design (CPTED) principles for community facilities	<ul style="list-style-type: none"> – Working with City Building Maintenance team to address levels of vandalism in public toilet facilities – To reduce levels of antisocial behaviour and vandalism, external lighting around the perimeter of the Roebourne PCYC building has been upgraded to assist with safer pedestrian movement and increase passive surveillance opportunities of the building,

2. Partnering for a Safer Community

Goal: To strengthen existing and establish new partnerships which enable collaborative and effective approaches for addressing community safety.

Ref ID (Strategic Community Plan 2016 - 2026)	Objective	Action	Activity Notes
1.b.3	Improve communications between key agencies to facilitate the regular sharing of information	Formalise groups of reference agencies to contribute to Steering Group meetings on a regular basis	<ul style="list-style-type: none"> – Representatives from Landcorp and West Pilbara Street Chaplains attended Partnership meetings to contribute to community safety discussions and issues.
		Establish a communication protocol to respond quickly to negative feedback or community sentiment	<ul style="list-style-type: none"> – The Safer Communities Partnership Communications Strategy has been developed and is used to drive key community safety messaging and provide information to the community using multiple communications tools and channels.
1.b.3	Identify and support partnerships that promote positive community outcomes	Participate in relevant externally driven community wellbeing and safety initiatives	<ul style="list-style-type: none"> – Working with Police and local Ministers Association to progress implementation of the Street Chaplains program (an outreach program tailored to community need). Strong community interest with approx. 27 volunteers undertaking training. West Pilbara Street Chaplains volunteers will attend at local 'hang outs' and venues providing structured activities to provide mentoring for at risk youth. Program commencement planned for October 2017. – Attended and participated in external partnership group meetings including the West Pilbara Liquor Accord meetings, West Pilbara Alcohol and Drug Management Group and Pilbara Industry Road Safety Alliance meetings.
1.b.3	Support WA Police with regular communication activities	Contribute to the development of communication material	<ul style="list-style-type: none"> – SCP activities and key messaging has been disseminated via social media on the City of Karratha and Pilbara Police social media pages and regular media channels. – Completed several short promotional videos have been produced 'in-house', involving local Police for

			use on social media, which have generated a spike in SCP interest.
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3. Communications and Promotion

Goal: To create awareness within the community on safety & crime prevention initiatives

Ref ID (Strategic Community Plan 2016 - 2026)	Objective	Action	Activity Notes
1.b.2	Increase public awareness of community safety initiatives	Review Cleansweep Taskforce brand	– Review completed. Focus is now on promotion of the Safer Communities Partnership brand, associated strategies & activities.
		Implement Community Safety Partnership Communications Strategy	– Community Safety Survey under revision in preparation for launch to the community in November/December 2017. – Digital promotion of National Bike Register and motorbike lock programs through social media and displays a Karratha City Shopping Centre. – Participated in community information event in held at Wickham Recreation Precinct.
1.b.2	Increase public awareness of crime prevention and community safety reporting functions	Promote reporting functions available to community	– Development of an extensive promotional campaign of 'Report It' is underway and will include a 'How to' video, digital promotion at Karratha Shopping Centre, social media banners & posts, stakeholder mailouts, posters and banners. Campaign will run for 4 weeks, commencing mid-November.
		Improve web presence of community safety initiatives on City's web page	– The community safety web page on the City of Karratha web page has been reviewed and updated, and is more interactive, with links and visuals incorporated into the page.

4. Community Action, Connection & Involvement

Goal: To engage and collaborate with the community to implement effective programs to address crime prevention and community safety

Ref ID (Strategic Community Plan 2016 - 2026))	Objective	Action	Activity Notes
1.b.2	Increase awareness and community participation in crime prevention and community safety initiatives	Develop relevant community safety campaigns	– Promotional campaign for National Bike Register (which assists to prevent bicycle theft, and Police to identify offenders on stolen bicycles whilst on patrol and assist return property to rightful owners) completed. Program is ongoing and will be promoted at regular intervals. – Partnership with Northwest Honda and Karratha Motorcycles to supply quantities of security devices and motorcycle locks to the community at heavily subsidised prices launched. Community have embraced program with Karratha Motorcycles advising approx 70% of stock sold (approx 107 products) and Northwest Honda selling 40% (approx 45 devices) of stock by end of September.

			<ul style="list-style-type: none"> – Working with Millars Well School community to address road safety concerns regarding speeding in the area and children crossing Gawthorne Drive.
		Develop relevant community education campaigns	<ul style="list-style-type: none"> – Working with City Community Engagement team to develop a program to engage at a ‘grass roots’ levels and development community at a localised level. Opportunity to promote neighbourliness, crime prevention, local issues, programs and projects.
		Promote Crime Prevention Through Environmental Design (CPTED) principles in the community	<ul style="list-style-type: none"> – A CPTED ‘Self-Assessment’ form is available through the website for community members to undertake assessments at home. – To improve uptake on this a promotional campaign on CPTED is being developed

5. Governance

Goal: To engage and collaborate with stakeholders to facilitate Partnership goals

Ref ID (Strategic Community Plan 2016 - 2026)	Objective	Action	Activity Notes
1.c.3	Manage the Safer Communities Partnership within the Terms of Reference and to City business standards	Members meet on a regular basis	<ul style="list-style-type: none"> – Two Safer Communities Partnership meetings were held during the quarter, in August & September. The July meeting was cancelled due to inability to attend by majority of representative agencies.
		Document activity and outcomes of SCP actions	<ul style="list-style-type: none"> – Monthly and quarterly reports on actions (from operational plan) submitted to SCP members. Meetings documented as per Terms of Reference.