

«Name»
«Posta_Address_line_1»
«Postal_Address_line_2»
«Postal_Address_line_3»
«Postal_Address_line_4»

Dear Property Owner

PILBARA UNDERGROUND POWER PROJECT

The Pilbara Underground Power Project (PUPP) is continuing with Horizon Power currently assessing tenders for the next phase of works which will take place in the Karratha Light Industrial Area and the remainder of Bulgarra.

You would have received your PUPP service charge notice along with your rates notice outlining your charges due and payment options. In August, an interest free period was granted until November 25 for all property owners who make payment in full or payment of the first two instalments by that date. Our records indicate that you have not yet made a payment on your PUPP account. Payments can be made in a lump sum or via an instalment plan over a four year period. Since the original PUPP billing information was sent Council has reduced the instalment interest rate from 5.5% to 4.5%. Over 60% of properties have now made a payment towards PUPP.

If you have not yet made payment in full or payment of the first two instalments, we ask that you do so before November 25 in order to avoid penalty interest on your outstanding account. After November 25, all outstanding PUPP accounts that are not subject to a payment plan will accrue interest at the prescribed rate of 11%.

If you are experiencing difficulty making a payment by this date, please call Customer Service on 9186 8555 to discuss alternative payment arrangements.

Yours faithfully



Chris Adams
CHIEF EXECUTIVE OFFICER

11 November 2014